







LIVING CITY Changing the heart, reviving the region



Matthew Atkins
Deputy General Manager

Strategy Overview

Waterfront Precinct

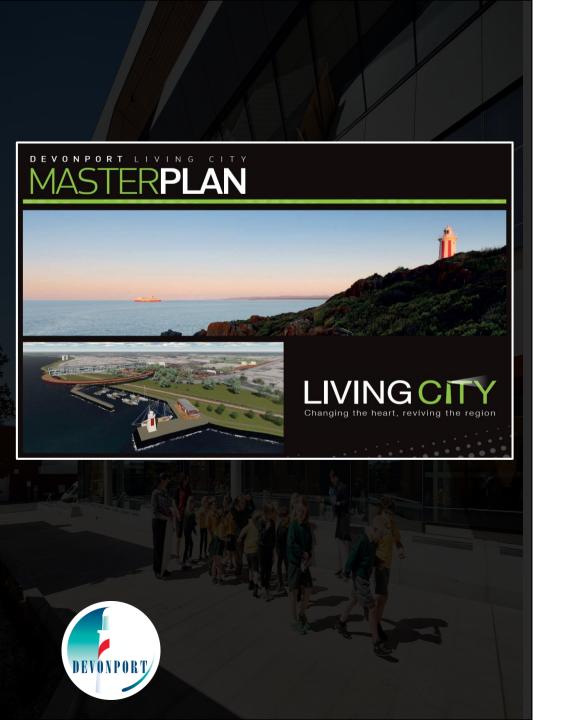
Case Study



Jeff Griffith
Executive Manager Corporate Services

Leading through constant change







Adopted in 2014

5 years of research & planning Govt. & Community support



Vision

Transformational Change

Bold & Ambitious

Long term - 10+ years



Regional Role

Retail & Service hub

Tourism

Food

Arts



Economic Growth

\$250m+ Construction value

New jobs

Economic growth

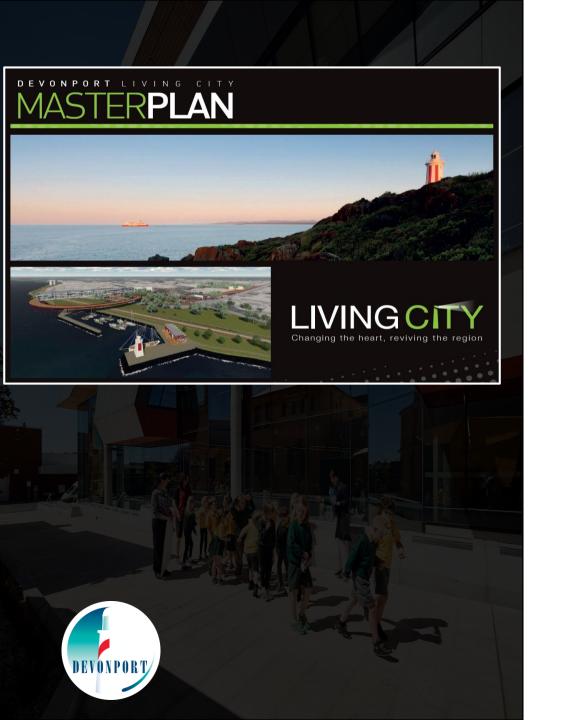
Business investment





The Four Leadership "P's"

- 1. Planning
- 2. Planting
- 3. Perspiring
- 4. Producing





800pax Conference Centre,
Govt Services, Food Pavilion &
Carpark. Opened Sept '18



Southern CBD

Urban renewal, carparking & new businesses & professional services



\$60m Waterfront

Precinct

\$20m Parkland redevelopment \$40m hotel, opening mid 2021



Commercial Growth

Business & investment confidence, centralised retail growth



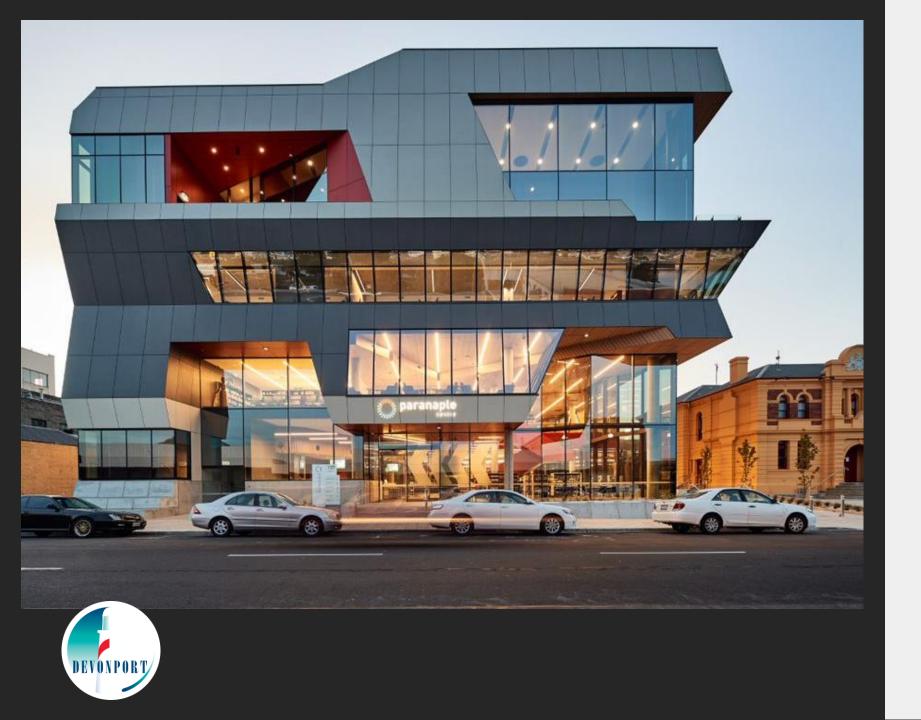


Southern CBD

Urban renewal,
carparking & new
businesses &
professional services









Opened Sept '18

Conference Centre

Multi use venue, 800 pax, Commercial Kitchen

Library

High level engagement over first 12 months

Service Tasmania

Shared Govt / Council customer service facility

Council

Reduced footprint, shared meeting rooms





Opened Sept '18

Food Pavilion

Event Space Drysdale Training School Restaurants Markets





Opened Sept '18

Multi Level CBD Carpark

530 Spaces



Opened Sept '18

paranaple arts centre

Visitor Services Devonport Regional Gallery 350 seat performing arts theater theadvocate.com.au

What we want

council there are

is to show the

a lot of people

opposed to the

Mrs Claire

waterfront park

of the Living City project. The

council said it was making

some changes to the plan

based on feedback it received

and was waiting to see an ar-

borist report on the trees. Ms

Clair said the council used

the EMRS result as justifica-

tion for waterfront changes

and to shut down critics. She

said those opposed to the

removal of Roundhouse Park

were not against progress in

Devonport. "We want pro-

gress. We want Devonport to

PROTESTORS are planning to converge on Devonport's Roundhouse Park to save it.

Upset residents are calling on "people power" to protect the landscaped Mersey foreshore from being dug up and trees removed to make way for a new \$15 million waterfront park precinct as part of stage two of the Living City urban renewal project.

The Save Our Park Protest has been organised by Devonport teacher, Jennie Claire, to take place on March 11, at 2 pm, at Roundhouse Park.

"We're asking people to tie a vellow ribbon around trees they want to save from being cut down including the beautiful tree near the busts," Ms Claire said.

"What we want is to show posed to the new waterfront



the Devonport City Council PROTEST: Jennie Claire has organised a protest at Roundhouse Park to stop the Devonport City Council from cutting there are a lot of people op- down trees and digging it up to make way for the new Living City waterfront park precinct.

park plan which is going to over the river at a height of 9 and a dense woodland which cussion Page attracted 650 parkland plan. ruin our beautiful park and metres, a playgound beside will impede the holding of votes so far with 72 per cent it cost the council \$15,000 be a vibrant prosperous city "The plan includes dan- let block right beside the riv- a lawn area with no shade, plan and 28 per cent in fa- EMRS to survey 600 people is accessible, functional and gerous zebra crossings on er, a concrete rotunda with ugly bus shelters and more." your. She said the poll ques- and the results showed 60 beautiful. A park for every-Formby Road, a gigantic black and yellow stripes, Ms Claire said a Facebook tion asked if people want the per cent of those surveyed one, locals and tourists alike, walkway which will jut out large, exposed paved areas poll on the Living City Discouncil to go ahead with the on the phone were in favour to be proud of and enjoy".

the river with no fence, a toi- events and block river views, against the new waterfront to commission pollster and we want a good park that

Thursday August 01, 2019 THE ADVOCATE 3



Two men, 900 queries

We're not difficult: Living City pair

BY SEAN FORD

WO Living City sceptics who have bombarded the Devonport City Council with roughly 900 questions about the project deny they are difficult customers.

The council last year voted to tell general manager Paul West to apply the intent of the council's dealing with difficult customers policy to Bob Vellacott and Malcolm Gardam and advise them.

The wording of the motion moved by then-councillor Charlie Emmerton included ... the numerous questions and responses provided over an extended period to both Mr Gardam and Mr Vellacott and considering their concerns will never be able to be fully satisfied and that the extent of their requests for information has become unreasonable ... '

The policy says that when a customer makes unreasonable demands which start to significantly and unreasonably divert council resources away from other functions or create an inequitable allocation of resources to other customers, the general manager may write to the customer advising of the concern and asking them to limit and focus their requests.

If unreasonable demands continue, the council may not respond to future correspondence or only



The council this week

from the pair solely related

to the Living City redevel-

last year when councillors

asked that the policy

be applied.

July meeting

opment project by the point

It said the pair asked a fur-

ther 287 questions between

September and the council's

At that meeting, Mr

Vellacott asked Mayor An-

of motion for the August

meeting that the motion

customers be rescinded.

She said the question

would be taken on notice

calling the meeting to an

That followed Cr Rockliff

end for a short period during

questioning from Mr Vella-

cott and most of the council-

and a response provided

in writing.

nette Rockliff to give notice

declaring they were difficult

If we are difficult customers, what is the council?

NEW LOOK: Devonport's paranaple convention centre, part of the Living City project. Picture: Neil Richardson.

'GAG MOTION'

Mr Vellacott said the motion last year was obviously a gag motion.

"It was a conspired thing beforehand ..., " he said. He said he wanted Devonport to progress, but Living City had been "shockingly executed". He denied they were

difficult customers. "If we are difficult cus-

wanted to do.

omers, what is the council?" he said. Asked whether he was concerned about chewing up council staff time, he said that was the last thing they

"However, it bounces right back into the councillors'

court," he said.

"They could avoid having to use up staff time by answering the questions there and then in a forthright manner."

The men's concerns about Living City include what they regard as questionable decisions and a lack of transparency by the council. including about its dealings with the private sector.

LIVING CITY

The council describes Living City as the biggest urban renewal project ever undertaken in regional Tasmania

The \$250 million project is intended to provide new retail, business and services Living City pointed to the success of the new facilities

"The paranaple convention centre and meeting rooms have bosted 355 non-council events since opening in September last year, far exceeding expectations," Cr Rockliff said.

"This includes an averag of over one event per week in the third floor paranaple convention centre

"A total of 4925 people attended the events in the meeting and seminar rooms and a whopping 22,167 attended events in the convention centre.*

The biggest attendances were for a motor show. the early voting centre. Tasmanian Health Service immunisations, a Churches Together event and author Morris Glaiteman

"More cars now park in the multi-level CBD car park each day than in any other car park in Devonport," she said

and waterfront precincts.

New infrastructure so far

has included the parapaple

convention centre and the

council remained confident

Providore Place facility.

Cr Rockliff said the

Il Inject more than \$112

million into the local

economy every year;

project completion:

avoiding further

If create an unprecedented

construction boom over

RESULTS TO DATE

Cr Rockliff said the results

five to eight years.

Il generate more than 830

new, ongoing jobs upon

Living City would:

"The rooftop level is reserved for \$5 flat fee, all. day parking, with more than 120 cars parking there on a daily basis.

"More than 100 shoppers also use lower levels of the car park daily, taking advantage of the cover, particularly during wet winter days.

"Contrary to previous E establish Devonport as a claims by Mr Vellacott and tourist base for the Northsome others. Living City has West by delivering a new not come at a massive cost hotel, inviting waterfront to ratepayers."

She said inflation inoutdoor spaces and a food pavilion showcasing creased by 8.1 per cent in Tasmanian produce: the past five years, while If ensure retail growth Devonport's general rate occurred in the CBD, had increased by 2.1 per cent and there were four fragmentation; and years of zero rate increases

> "There is also anecdotal evidence about the growth in investment confidence within the city as a result of the Living City develop-

Online Commentary



Constant Questions Letters Complaints **Petitions Protests**



Formal Complaints

Integrity Commission

Director of Local Government

Tasmanian Audit Office

Ombudsman



Tas Audit Office

18-month Investigation

"other than issues raised with the lease agreement, the council had performed effectively in all other aspects of the audit"

Auditor-General



LIVING CITY

Waterfront Precinct

- **Retail Relocation**
- Privately Developed Hotel
- Parkland Development





Privately Developed Hotel

Council land sale \$40M Construction Value Considering 2 operational models Open mid 2021



Waterfront Park

3 Promenades

Nature Based Playground

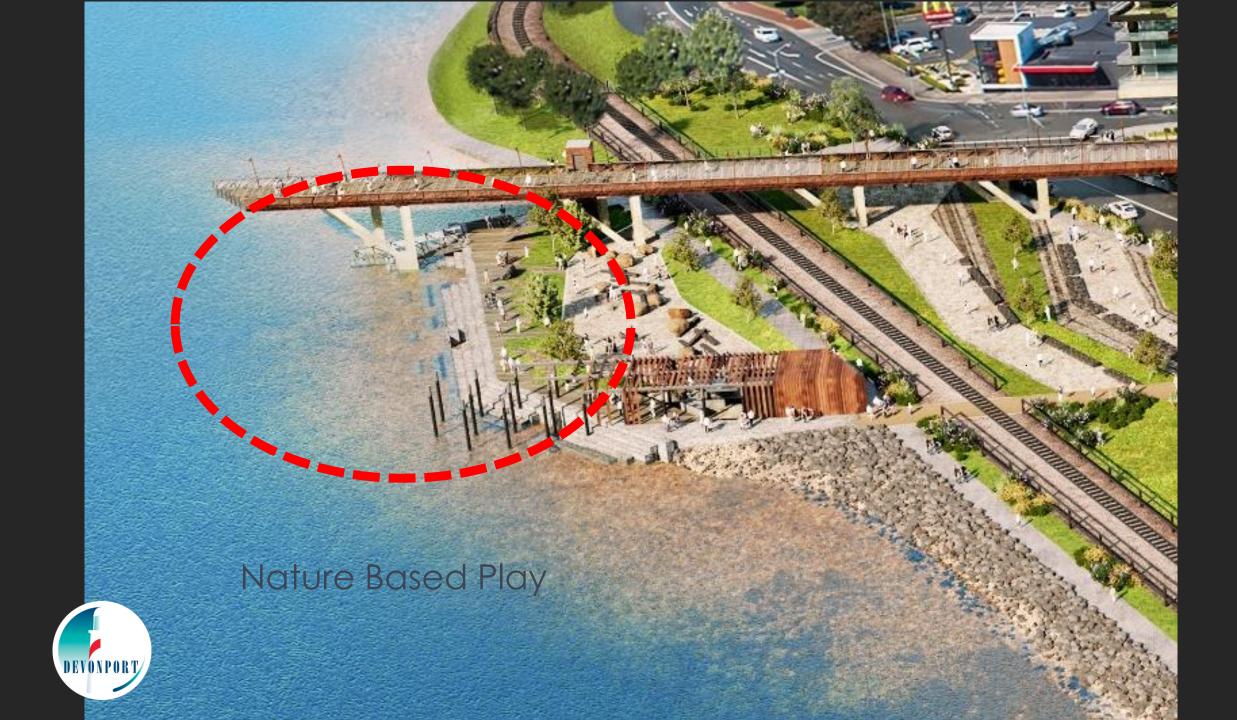
Elevated Walkway

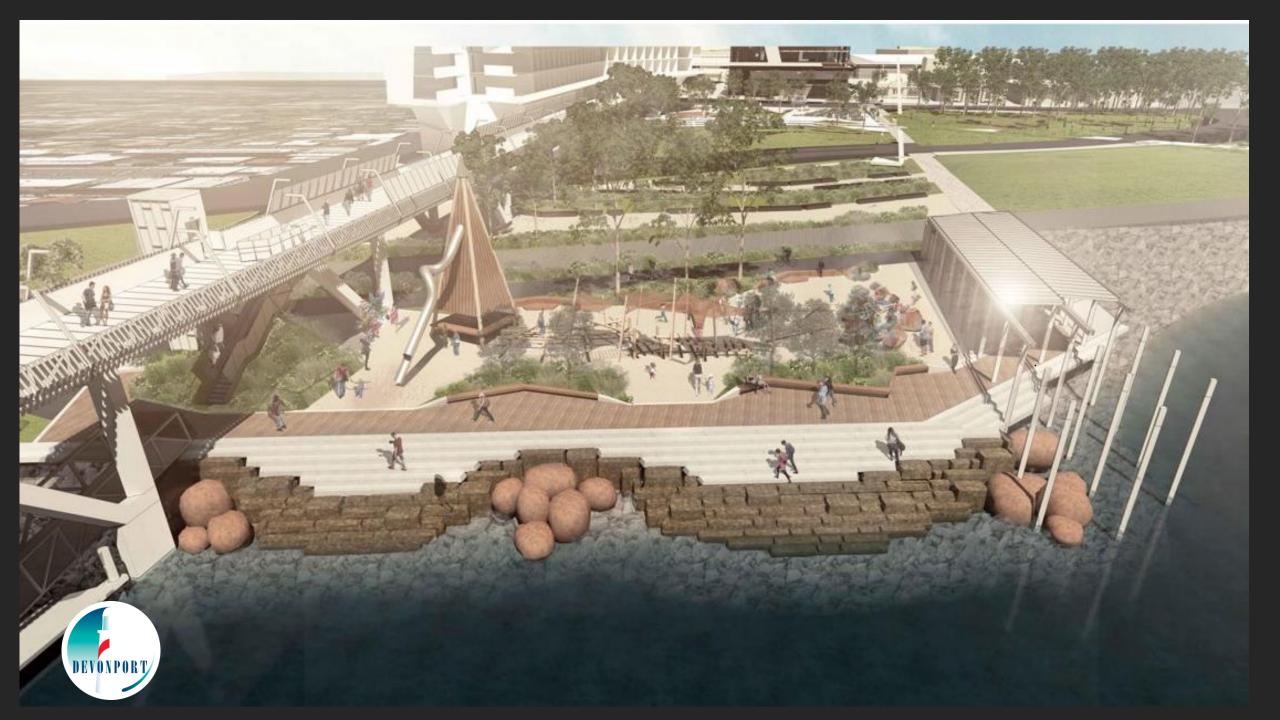
Amphitheatre

Geo Garden

BBQ's & Toilets

Event Space





Construction Documents Presentation: Response to Council Comments

8.2) Play Area Equipment for All Ages



Water play channel: Young children accompanied by adults

DEVONPORT





Climbing structure: Youth with adults



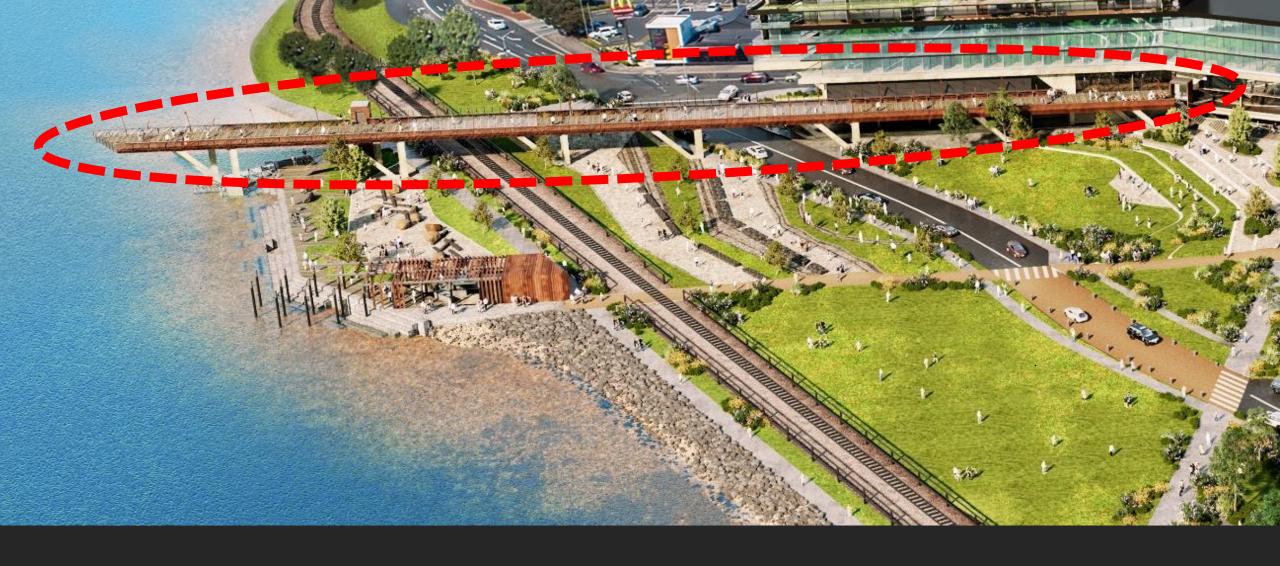
Large Slide: All Ages



Jackstraws Seesaw: Young children and youth





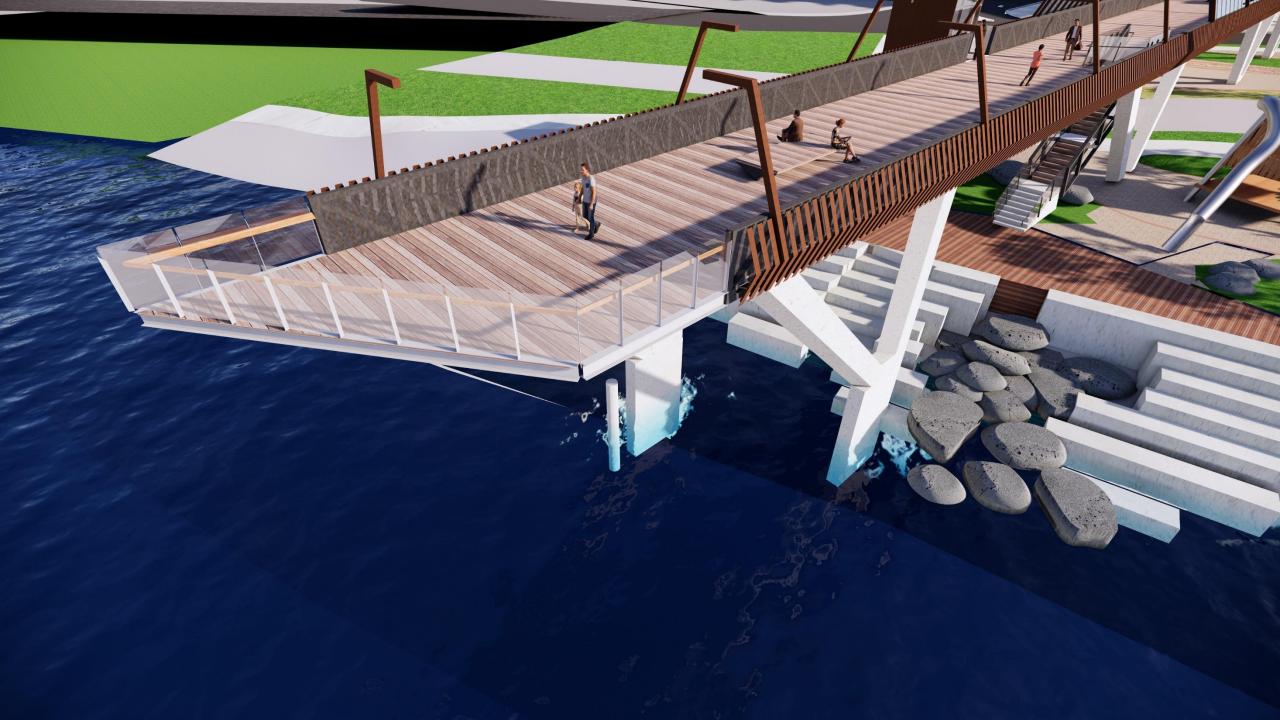




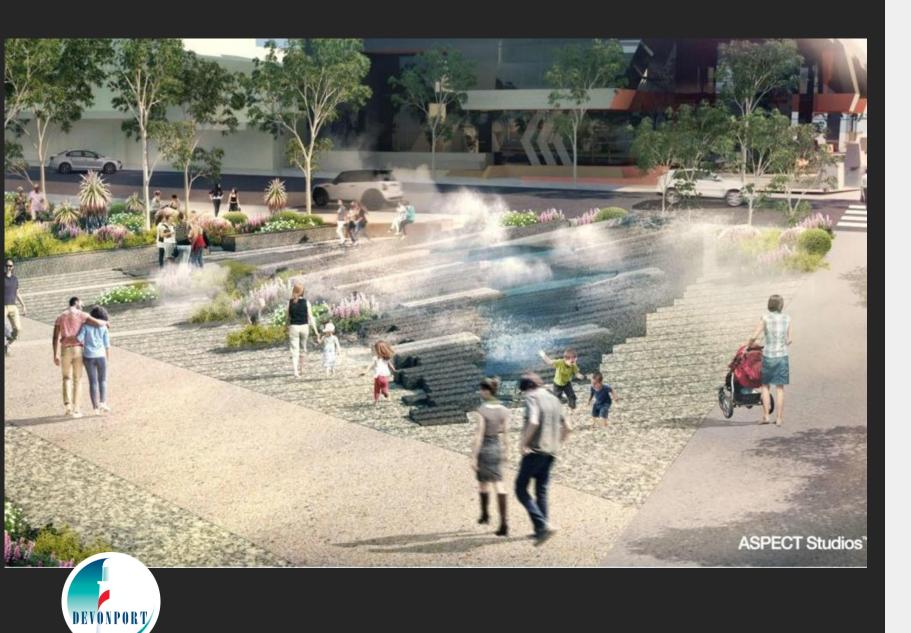
Elevated Walkway











Geo Feature

Local stone

Mist

Lighting



Rotunda

Old Roundhouse

Railway Theme

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Rotunda

Old Roundhouse

Railway Theme

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Public Spaces

Seating Traffic calming



LIVING CITY

Waterfront Precinct

- Parkland
 - Vos Construction & Joinery
 - Start October 2019
 - Complete Spring 2021





800pax Conference Centre, Govt Services, Food Pavilion & Cassark: Opened Sept '18



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new by sinceres 8

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Precinct

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Commercial Growth

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Measuring the Benefits



New Jobs

Economic Growth

Training

Social Benefits

Financial Benefits

